KIMBERLY WIETHOFF, MBA, PMP, PMI-ACP

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Professional Summary:

Dynamic IT leader with a proven track record of driving successful IT projects and programs across diverse industries. Experienced in Agile methodologies, stakeholder management, and strategic planning, adept at aligning IT initiatives with organizational objectives and strategies. Skilled in optimizing processes to enhance organizational efficiency and reduce process waste.

Key Skills:

- Strategic IT Planning
- Stakeholder Engagement and Management
- Agile Project Management (Scrum, Kanban)
- Budgeting and Financial Forecasting for IT Projects
- Project Management (PMLC)
- Risk Management in IT Operations
- Leadership and Collaboration in Cross-Functional Teams
- Process Improvement and Optimization
- Software Development Life Cycle (SDLC)

Framework for Success:

- **Quickly builds expert teams** that support company growth with minimal recruiting costs.
- **Reduces process waste with development teams** creating job stream efficiencies and removing obstacles to complete projects ahead of calendar milestones.
- **Rolls out talent rotation systems** that bolster the efficiency of support and development teams that help drive company performance to manage product roadmap and technical debt projects.
- **Wins buy-in from leadership** on critical testing and risk mitigation actions that help the company achieve desired outcomes from enterprise technology projects.
- **Focuses resources and prioritizes highest ROI executions and projects** to support the business mission and accelerate company growth.

INNOVANTAGE TECHNOLOGIES   01/2024 to current
Senior IT Project/Program Manager at Natera

- Managed the project to prepare comprehensive cybersecurity documentation for submission to the FDA, ensuring compliance with regulatory requirements.
- Cross-functional collaboration with 8 teams, including engineering, regulatory affairs, QA compliance, and IT Cybersecurity.
- Regularly reported on project status to senior management and key stakeholders.
- Managed team dynamics, ensuring effective communication and alignment across all groups.

MARS SOLUTIONS GROUP AT JOHNSON CONTROLS   05/2023 to 02/2024
Senior IT Project/Program Manager

- Spearheaded multiple software development projects, ensuring seamless coordination of sprint releases, resource allocation, and deliverable timelines.
- Implement robust financial forecasting, tracking, and budgeting strategies, providing regular updates to stakeholders for transparent communication and alignment.
- Serve as a pivotal liaison between technology/business stakeholders and Executive Leadership, effectively managing change and reporting project status.
- Foster cross-functional collaboration to facilitate successful project delivery, assessing change readiness, and coordinating deployment schedules.

PCR STAFFING AT VONTIER   04/2022 to 05/2023
Program Manager of Corporate Applications, IT - Senior IT Manager - Raleigh, NC

- Managed the IT Application Portfolio for Finance and Human Resource Applications across seven operating companies in over fifty countries.
- Utilized ServiceNow for incident reporting, service level agreements, and issue tracking, enhancing project efficiency and communication.
- Played a key role in successfully implementing the Workday Cloud SAAS application for Human Resource Management transformation.
- Led project governance frameworks to ensure adherence to organizational policies and regulatory requirements.

LARSEN AND TOUBRO INFOTECH   10/2019 to 03/2022
Senior Delivery Project Manager

- Mobile Testing Manager at Dexcom- San Diego, CA –

- o Oversaw the mobile application testing team for Dexcom's glucose monitoring devices, providing agile/kanban coaching and stakeholder communication.
- Cloud Infrastructure Project Manager at Citi, Irving, TX –
  - o Led cloud-based digital transformation initiatives, orchestrating cross-functional teams, and facilitating stakeholder communication using Agile methodologies.
- Agile Software Development Project Manager at Chevron, Houston, TX –
  - o Directed a large agile software development team for Chevron's oil and gas digital transformation initiative, providing agile coaching and leveraging collaboration tools.

ECOM AT TRADESTAR – Houston, TX   07/2019 to 11/2019
Senior Project Manager – Agile Software Development
- Led an agile software development scrum/kanban team to develop a mobile application for pumper order submission within a 3-month calendar, ensuring effective communication and project status reporting.
- Analyzed contract calculations finance web-based module and asset inventory management module, driving improvements in process efficiency based on customer feedback.

HEALTH AXIS – Irving, TX   03/2017 to 07/2017
IT Agile Software Development Manager – Senior Project Manager
- Successfully hired, onboarded, and trained two .Net developers within a 2-month timeframe, enhancing team capabilities with minimal recruiting costs.
- Encouraged Scrum team quality initiatives with Continuous Integration/Continuous Delivery, TDD, and pair programming, fostering transparency and efficiency.
- Coached, mentored, and trained self-organizing scrum team members on agile best practices, improving team velocity and efficiency.

HCL AMERICA – Frisco, TX   01/2016 to 03/2017
Senior IT Technical Project Manager - SAFE
- Orchestrated agile scrum ceremonies for a global scrum team, ensuring alignment with project goals and timelines.
- Managed multiple scrum teams within an Agile Release Train, collaborating with senior management to lead iterations and ensure effective execution of project milestones.
- Utilized various collaboration tools including ServiceNow, Jira, SharePoint, Confluence, and ITIL to streamline communication and enhance project processes.

MULTIPLAN – Irving, TX   08/2014 to 08/2015
Technology Director – Agile Software Development
- Delivered Pre-prod virtual testing environment ahead of schedule, collaborating with the infrastructure team to enhance efficiency.
- Engaged in leadership discussions and planning sessions to optimize technology investments and drive long-term technical digital transformation.
- Partnered with Product Owners and Scrum Masters to ensure teams had the resources and direction to deliver projects on an aggressive timeline, leveraging Agile SDLC development processes.

EDUCATION
Executive MBA, Business Management – Texas A&M University, Commerce, Texas
BBA, Accounting – Texas A&M University, College Station, Texas
BBA, Information Systems Business Analysis – Texas A&M University, College Station, Texas

CERTIFICATIONS
- Project Management Professional (PMP)
- Agile Certified Professional (PMI-ACP)
- Certified Scrum Master (CSM)
- Certified Agile Coach (CAC)
- Certified Scrum Fundamentals (CSF)
- Certified Scrum Product Owner (CSPO)
- ITIL v3 & v4 Foundation Certification
- Certified SAFE 4 Agilist (CSA)
- Six Sigma Black Belt, Green Belt, and Yellow Belt
- Beta Gamma Sigma Honors - TAMU

SOFTWARE EXPERIENCE
- Microsoft Project, Smartsheets
- Jira
- SharePoint
- Confluence
- Microsoft Azure DevOps (ADO)
- Power BI, Google Suite
- Service Now
- Word Press