Here are some key questions to ask SaaS providers when comparing RFID solutions for warehouse management:

**General Questions**

1. What industries or warehouse types does your RFID solution best serve?
2. Can you provide case studies or references from similar businesses using your system?
3. What is your implementation timeline, and do you offer assistance with deployment?
4. Do you provide a demo or free trial before committing to a contract?

**Technical & Integration Questions**

1. How does your solution integrate with existing WMS and ERP systems (e.g., SAP, NetSuite, Oracle, Microsoft Dynamics)?
2. What API capabilities do you offer for custom integrations?
3. Can your software support both passive and active RFID tags?
4. How does your system handle real-time tracking and data synchronization across multiple locations?
5. What reporting and analytics features are included in your platform?

**Scalability & Performance**

1. How does your system handle increased inventory levels and scaling operations?
2. What is the maximum number of RFID readers and tags your system can support?
3. Can your platform manage RFID data from multiple warehouses in different locations?
4. How do you handle downtime or service disruptions, and what backup solutions are in place?

**Security & Compliance**

1. What security measures are in place to protect RFID data?
2. How do you ensure compliance with industry regulations (e.g., GDPR, ISO 27001, SOC 2)?
3. Do you offer role-based access control (RBAC) and audit logs for tracking user activity?

**Pricing & Cost Considerations**

1. What is your pricing model (subscription-based, per-user, per-tag, etc.)?
2. Are there additional costs for setup, training, or integrations?
3. What are the costs associated with scaling up the system as business needs grow?
4. Are software updates and maintenance included in the subscription, or do they come at an additional cost?

**Support & Training**

1. What level of customer support do you provide (24/7, dedicated account manager, chat support, etc.)?
2. What training resources are available for warehouse staff and administrators?
3. Do you offer ongoing software updates and new feature rollouts?