**Job Title:** Relationship Technology Leader **Department:** Information Technology

**Summary:** The Relationship Technology Leader is responsible for overseeing Agency IT operations, including planning, development, and implementation of technology projects. They are tasked with establishing and maintaining technology standards aligned with IT enterprise strategy, driving transformation efforts, and ensuring value delivery within budget and timelines. This role collaborates cross-functionally, communicates effectively, and proactively takes initiative in a fast-paced, agile environment.

**Essential Duties and Responsibilities:**

* Partner with cross-functional teams and corporate IT to provide technology solutions and leadership.
* Manage day-to-day IT operations, providing metrics and recommendations for continuous improvement.
* Collaborate with corporate IT to lead transformation initiatives and align them with agency objectives.
* Advance enterprise technology objectives by standardizing agency technology.
* Share best practices and support cross-regional activities as needed.
* Manage an agency portfolio of technology projects, monitoring budgets and identifying savings opportunities.
* Manage agency relationships and coordinate at various levels of the organization.
* Align programs, projects, and operations with technology strategic objectives.
* Ensure adherence to security standards and corporate regulatory policies.
* Provide clarity on program scope, goals, and expected benefits.
* Escalate project issues/risks promptly and manage change requests.
* Provide support leveraging frameworks and best practices.

**Qualifications:**

* Highly technical across application architecture, data, and security.
* Experience in managing insurance software applications and IT operations.
* Experience with mergers and acquisitions in IT operations.
* Extensive experience in systems architecture and integration.
* Familiarity with agency management systems and systems integration.
* Experience facilitating stakeholder meetings and employing design methodologies.
* Bachelor’s degree in Information Technology or related field.
* Minimum of 10 years’ professional experience, preferably in implementing software applications.

This refined summary highlights the key responsibilities and qualifications outlined in the job description.