# **KIMBERLY WIETHOFF, MBA, PMP, PMI-ACP** Pearland, Texas | Cell: 817-233-3473 | Email: kwiethoff.pmp@gmail.com LinkedIn: <https://www.linkedin.com/in/kimberlywiethoff/> Website: <https://www.managingprojectstheagileway.com/>

# **Professional Summary:** Dynamic IT leader with a proven track record of driving successful IT projects and programs across diverse industries. Experienced in Agile methodologies, stakeholder management, and strategic planning. Skilled in optimizing processes to enhance organizational efficiency and reduce waste.

# **Key Skills:**

* Project Management (PMLC)
* Software Development Life Cycle (SDLC)
* Agile Methodologies (Scrum, Kanban)
* Stakeholder Management
* Strategic Planning
* Budgeting and Forecasting
* Risk Management
* Team Leadership and Collaboration
* Process Improvement

**Framework for Success:**

* **Quickly builds expert teams** with the ability to support company growth with minimal recruiting costs.
* **Reduces process waste with development teams** creating job stream efficiencies and removing obstacles to complete projects ahead of calendar milestones.
* **Rolls out talent rotation systems** that bolster efficiency of support and development teams that help drive company performance to manage product roadmap and technical debt projects.
* **Wins buy-in from leadership** on critical testing and risk mitigation actions that help the company achieve desired outcomes from enterprise technology projects.
* **Focuses resources and prioritizes highest ROI executions and projects** to support the business mission and accelerate company growth.

**Mars Solutions Group at Johnson Controls** May 2023 to Feb 2024

**Senior IT Project/Program Manager**

* Managed multiple software development projects, overseeing all aspects including sprint releases, timelines, resources, and deliverables.
* Oversaw financial forecasting, tracking, and budgeting for projects and evaluated project performance, finances, and risks, providing regular updates to stakeholders for clear communication and alignment.
* Acted as a liaison between technology/business stakeholders and Executive Leadership, managing change and reporting project status.
* Promoted cross-functional collaboration for successful project delivery. Collaborated with stakeholders to assess change readiness and coordinate deployment schedules.

**PCR Staffing at Vontier** April 2022 to May 2023

**Program Manager of Corporate Applications, IT - Senior IT Manager - Raleigh, NC**

* Managed the IT Application Portfolio for Finance and Human Resource Applications across seven operating companies in over fifty countries.
* Utilized ServiceNow for incident reporting, service level agreements, and issue tracking.
* Fostered cross-functional collaboration for successful project delivery.
* Played a pivotal role in the Human Resource Management transformation project by implementing Workday Cloud SAAS application.
* Led project governance frameworks to ensure adherence to organizational policies and regulatory requirements.
* Collaborated with the Vontier Launchpad team to establish a Jira project following the Mach49 playbook.
* Audited the transition to Securiti AI for all corporate websites.

**Larsen and Toubro Infotech** Oct 2019 to Mar 2022

# **Senior Delivery Project Manager**

* Mobile Testing at Dexcom- San Diego, CA
  + Led mobile application testing team for Dexcom’s glucose monitoring devices, overseeing 10 software testers and 4 hardware testers.
  + Acted as flow master, coaching the team on agile/kanban principles and onboarding new members.
  + Managed stakeholder communication and utilized ServiceNow for workflow automation.
* Cloud Infrastructure at Citi, Irving, TX
  + Led cloud-based digital transformation initiatives, overseeing scrum/kanban teams and implementing new features.
  + Orchestrated cross-functional teams and facilitated stakeholder communication using Agile methodologies.
  + Successfully onboarded users to a new application and facilitated secure database updates.
* Agile Software Development at Chevron, Houston, TX
  + Oversaw a large agile software development team for Chevron's oil and gas digital transformation initiative.
  + Directed agile ceremonies, provided coaching on agile methodologies, and developed dashboards for progress tracking.
  + Leveraged collaboration tools such as Confluence and SharePoint for team documentation and communication.

**Ecom at Tradestar –** Houston, TX July 2019 to Nov 2019 **Senior Project Manager – Agile Software Development**

## Led agile software development scrum/kanban team to develop mobile application for pumper order submission in 3-month calendar. Communicated project status to stakeholders. Coached team members on agile methodology, kanban, and Jira tools.

## Analyzed contract calculations finance web-based module and asset inventory management module to improve the monthly revenue calculation process.

## Achieved project milestone deliverables with scrum-based project leadership providing improvements in velocity, efficiency, value, and quality to the midstream business. The team consisted of 7 developers and 3 business analysts.

## Proposed process efficiency improvements based on customer requirements and feedback from stakeholders.

**Health Axis –** Irving, TX Mar 2017 to July 2017

**IT Agile Software Development Manager – Senior Project Manager**

## Hired, on boarded, and trained two .Net developers within 2 months’ time frame with zero recruiting costs and completed new hire training for agile software development.

## Encouraged Scrum team quality initiatives with Continuous Integration/Continuous Delivery, TDD, pair programming, continuous integration, automation, and collective ownership.

## Comprised epics, features and stories along with backlog grooming and prioritization needed for an enhancement to a website for Medical and Dental claims processing application.

## Coached, mentored, and trained self-organizing scrum team members on agile best practices to improve transparency, velocity, Jira tools, and efficiency. Team size 10

**HCL America –** Frisco, TX Jun 2016 to Feb 2017

**Senior IT Technical Project Manager - SAFE**

## Orchestrated agile scrum ceremonies for a global scrum team, overseeing daily standup, planning, backlog grooming, estimation, demonstrations, retrospectives, and PI planning.

## Managed multiple scrum teams within a 15-team Agile Release Train, ensuring alignment with project goals and timelines.

## Collaborated with senior management to strategize and lead iterations with scrum teams, ensuring effective execution of project milestones.

## Utilized ServiceNow, Jira, SharePoint, Confluence, and ITIL to streamline communication and enhance project processes.

**Multiplan –** Irving, TX Aug 2014 to Aug 2015

**Technology Director – Agile Software Development**

## Delivered Pre-prod virtual testing environment one month ahead of schedule with infrastructure team.

## Participated in leadership discussions, planning, and strategy sessions to ensure that technology investments were highly optimized by removing redundant efforts, enforcing best practices, and promoting collaboration.

## Engaged with business leadership to deliver comprehensive understanding of the applications functional and non-functional requirements to conceive and execute a strategic long-term technical digital transformation plan for the product portfolio to improve process efficiencies and customer satisfaction.

## Collaborated and partnered with Product Owners and Scrum Masters to ensure teams had product and technical specifications, direction, and resources to deliver projects on an aggressive, but achievable timeline. Used Jira, SharePoint, and Confluence.

## Focused on CI/CD and continuous improvement of software applications, change management, versioning, and application development architecture to drive quality and speed of delivery within the development team. Led roadmap planning, release, and sprint planning while leveraging Agile SDLC development processes.

## Managed the increase in development team from 3 scrum teams to 6 scrum teams (total over 25 people) within 6 months’ time frame. Responsible for performance reviews, hiring, retention, and dismissal of employees.

**Education**

Executive MBA, Business Management – Texas A&M University, Commerce, Texas 2013

BBA, Accounting – Texas A&M University, College Station, Texas 1986

BBA, Information Systems Business Analysis– Texas A&M University, College Station, Texas 1986

**Certifications**

## Project Management Professional (PMP)

## Agile Certified Professional (PMI-ACP)

## Certified Scrum Master (CSM)

## Certified Agile Coach (CAC)

## Certified Scrum Fundamentals (CSF)

## Certified Scrum Product Owner (CSPO)

## ITIL v3 & v4 Foundation Certification

## Certified SAFE 4 Agilist (CSA)

## Six Sigma Black Belt, Green Belt, and Yellow Belt Certifications

## Beta Gamma Sigma Honors

**Software Experience**

## Microsoft Project

## Jira

## SharePoint

## Confluence

## Microsoft Azure DevOps (ADO)

## Power BI

## Service Now