Kimberly Wiethoff MBA, PMP, PMI-ACP

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**Summary:** Results-oriented Sr. IT Project/Program Manager with over 20 years of consulting experience leading complex technology projects in diverse industries such as healthcare, insurance, and finance.

* Proven track record of delivering tailored enterprise solutions on time and within budget.
* Strong leadership skills in cross-functional team collaboration, driving enhanced organizational efficiency.
* Expertise in Cloud technologies, web application development, and custom BI solutions.
* Has a master’s degree and IT Project Management Certifications that include Project Management Professional (PMP), Agile Certified Professional (PMI-ACP), Certified Agile Coach (CAC), and Certified Scrum Master (CSM).
* Energetic, hands-on Project/Program Manager dedicated to driving multiple impactful IT initiatives simultaneously.

**Key Objectives:**

* **Enhance Cross-Functional Collaboration and Efficiency:** Foster a collaborative environment to streamline communication, reduce project delays, and improve project completion rates.
* **Improve Agile Project Management Practices:** Promote and implement Agile methodologies across all projects to increase process efficiency and reduce waste.
* **Optimize Resource Allocation and Budget Management:** Develop and refine resource and budget management strategies to maximize efficiency and reduce costs.
* **Elevate Stakeholder Engagement and Satisfaction:** Strengthen stakeholder relationships through improved communication and effective change management practices.
* **Drive Digital Transformation Initiatives:** Lead the adoption and implementation of innovative technologies to enhance operational efficiency and support organizational growth.

# **Innovantage Technologies and Various Consulting Projects April 2022 to Current**

# **Client: Natera, Senior IT Project/Program Manager— May 2024 to Current**

* Led FDA-compliant Information Security documentation project at Natera, ensuring regulatory adherence.
* Collaborated with 8 cross-functional teams, including engineering, regulatory, and cybersecurity.
* Delivered regular project updates to senior leadership using Power BI dashboards.
* Managed team dynamics and ensured alignment across all groups.
* Deliverables included Cybersecurity Risk Management, SBOM, Penetration Testing, and Security Architecture documents.
* Proactively identified, assessed, and mitigated project risks, ensuring successful project delivery and regulatory compliance.

# **Client: Johnson Controls, Senior IT Project/Program Manager May 2023 to Feb 2024**

* Managed software development projects at Johnson Controls, overseeing sprints, timelines, and deliverables.
* Provided project updates and visualizations to stakeholders via Power BI dashboards.
* Managed financial forecasting and budgets using Power BI for tracking and reporting.
* Acted as a liaison between stakeholders and executive leadership, reporting status, risks, and issues.
* Mitigated risks and optimized resource allocation for project efficiency and ROI.
* Refined project governance and portfolio management processes for improved delivery.
* Conducted comprehensive risk assessments throughout project lifecycles, ensuring proactive identification and resolution of potential threats to timelines and budget.
* Utilized Jira to track project tasks, manage workflows, and ensure the on-time completion of key deliverables.

# **Client: Vontier, Program Manager of Corporate Applications, IT April 2022 to October 2023**

* Managed IT portfolio for Finance and HR applications at Vontier, tracking performance via Power BI.
* Monitored portfolio metrics and provided regular updates to leadership with Power BI.
* Assisted the vendor selection process for HR Management transformation project to implement Workday.
* Evaluated implementation partners and tracked project milestones using Power BI.
* Collaborated on Jira project setup and facilitated the transition to Securiti AI for corporate websites.
* Developed risk mitigation strategies to address potential delays and budget overruns, ensuring smooth execution of high-priority projects.
* Utilized Jira to track project progress, manage sprints, and ensure alignment with project timelines and milestones.

**Larsen and Toubro Infotech** **Consulting Projects July 2019 to Mar 2022**

**Client: Dexcom, Senior Delivery Project Manager Mobile Testing Jan 2021 to Mar 2022**

* Led mobile app testing for glucose monitoring devices in a Kanban workflow.
* Managed a team of 14 testers, utilizing Power BI to monitor capacity and throughput.
* Coached team on agile/kanban, onboarded new members and tracked KPIs for continuous improvement.
* Managed stakeholder communication and risk management via Jira, SharePoint, and Confluence with real-time Power BI dashboards.

**Client: Citi, Senior Delivery Project/Program Manager Cloud Infrastructure Jul 2020 to Dec 2020**

* Led cloud-based digital transformation, managing scrum/kanban teams for AWS IAC, WAS, and containerization.
* Managed cross-functional scrum teams using Agile methodologies and AWS services, with Power BI for progress tracking.
* Facilitated stakeholder communication through Azure DevOps, and SharePoint with Power BI updates.
* Onboarded users to a new app, retiring a legacy system, and tracked adoption with Power BI.
* Implemented NetSuite and Salesforce ERP, optimizing business processes with AWS integrations and Power BI insights.

**Client: Chevron, Senior Delivery Project Manager Oct 2019 to Jul 2020**

* Led a global agile team of 20 for Chevron's digital transformation, using Power BI for analysis and performance tracking.
* Directed agile ceremonies and coached teams, leveraging Power BI to monitor team performance and workflow.
* Developed Azure DevOps dashboards and Power BI reports to enhance transparency, efficiency, and velocity.
* Utilized Confluence and SharePoint for collaboration, with Power BI delivering real-time stakeholder reports.

**Client: TradeStar, Senior Project Manager July 2019 to Nov 2019**

* Led scrum/kanban team to develop a mobile application for pumper order submission in a 3-month calendar. Communicated project status to stakeholders. Coached team members on agile methodology, kanban, and Jira tools.
* Analyzed contract calculations finance and asset inventory management to improve the monthly revenue calculation process.
* Achieved project milestone deliverables with scrum-based project leadership providing improvements in velocity, efficiency, value, and quality to the midstream business. The team consisted of 7 developers and 3 business analysts.
* Proposed process efficiency improvements based on customer requirements and feedback from stakeholders.

**Health Axis - IT Development Manager – Senior Project Manager**  **Mar 2017 to July 2017**

* Hired, onboarded, and trained two .Net developers within a 2-month time frame with zero recruiting costs, and tracked onboarding progress and training effectiveness for agile software development.
* Encouraged Scrum team quality initiatives with Continuous Integration/Continuous Delivery (CI/CD), Test-Driven Development (TDD), pair programming, automation, and collective ownership, leveraging Azure DevOps for CI/CD pipelines and Power BI to monitor quality metrics and improvements.
* Composed epics, features, and stories along with backlog grooming and prioritization for enhancements to a website for Medical and Dental claims processing applications, utilizing Jira to manage the backlog and Power BI to visualize backlog progress and prioritization.
* Coached, mentored, and trained self-organizing Scrum team members on agile best practices to improve transparency, velocity, and Jira tools, while using Jira to manage code deployments and Power BI dashboards to track team performance and velocity metrics. Team size: 10.

**HCL America - Senior IT Technical Project Manager – SAFE**  **Jun 2016 to Feb 2017**

* Orchestrated agile scrum ceremonies for a global scrum team, overseeing daily standup, planning, backlog grooming, estimation, demonstrations, retrospectives, and PI planning, with Power BI used to track team progress and ceremony effectiveness.
* Managed multiple scrum teams within a 15-team Agile Release Train, ensuring alignment with project goals and timelines, utilizing Power BI to visualize key metrics and ensure timely delivery.
* Collaborated with senior management to strategize and lead iterations with scrum teams, ensuring effective execution of project milestones, supported by Power BI dashboards for real-time updates and insights.
* Utilized ServiceNow, Jira, SharePoint, Confluence, and ITIL to streamline communication and enhance project processes, integrating Power BI to provide comprehensive reporting and process improvement tracking.

**Multiplan - Technology Director Aug 2014 to Aug 2015**

* Delivered a Pre-production virtual testing environment one month early in collaboration with the infrastructure team.
* Participated in leadership discussions to optimize technology investments by eliminating redundancies, enforcing best practices, and fostering collaboration.
* Worked with business leaders to align functional and non-functional requirements, developing a long-term digital transformation strategy to enhance efficiency and customer satisfaction ensuring teams had clear specifications, direction, and resources for timely project delivery using Jira, SharePoint, and Confluence.
* Focused on CI/CD, change management, and application development to improve software quality and delivery speed.
* Led roadmap, release, and sprint planning using Agile SDLC processes.
* Scaled development teams from 3 to 6 scrum teams (over 25 members) in 6 months, managing performance reviews, hiring, retention, and staffing decisions.

**VHA Vizient - Senior Project Manager Aug 2013 to Jan 2014**

* Enhanced processes for big data projects using ITIL and ServiceNow
* Facilitated Agile Scrum ceremonies, collaborating with Product Owners to create backlogs and burn-down charts, improving project velocity and transparency through Azure DevOps.

**CoreLogic** - **Senior Project Manager June 2012 to June 2013**

* Led project planning, development, CI/CD, and delivery, ensuring on-time, on-budget results, using Azure DevOps for tracking and managing milestones.
* Fostered collaboration across business units and teams, leveraging Azure DevOps for transparency and coordination.
* Monitored projects to identify risks and recommend solutions, using Azure DevOps for issue tracking, backlog management, and automated reporting.

**LPS National Flood – App/Dev Manager – Senior Software Developer June 2005 to Jan 2012**

* Managed maintenance and enhancements for .Net web applications, using Azure DevOps for version control, CI/CD, and automated testing to streamline deployments.
* Led .Net engineers, analysts, and developers, ensuring quality and meeting deadlines.
* Directed CI/CD development and resource allocation, using Azure DevOps for process management, change control, and versioning to ensure timely project delivery.

**Education, Certifications and Honors**

**Executive MBA, Business Management** – Texas A&M University, Commerce, Texas 2013

**BBA, Accounting** – Texas A&M University, College Station, Texas 1986

**BBA, Information Systems Business Analysis** – Texas A&M University, College Station, Texas 1986

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## Project Management Professional (PMP) | PMI

## Agile Certified Professional (PMI-ACP) | PMI

## Certified Scrum Master (CSM) | Scrum Alliance

## Certified Agile Coach (CAC) | Chicago State University

## Certified Scrum Fundamentals (CSF) | Scrum Alliance

## Certified Scrum Product Owner (CSPO) | Scrum Alliance

## ITIL v3 & v4 Foundation Certification | CSME

## Certified SAFE 4 Agilist (CSA) | Scaled Agile Academy

## Six Sigma Black Belt, Green Belt, and Yellow Belt Certifications | Six Sigma

## Beta Gamma Sigma Honors | Texas A&M University

**Software Experience**

Microsoft Online, Microsoft .Net Framework, C#, Java, Microsoft Office Suite, Word, PowerPoint, Excel, Visio, UML, Jira, Rally, ADO.Net, SharePoint, Confluence, Microsoft Azure DevOps (ADO), TFS, Asana, Power BI, Service Now, AWS, Azure, Google Cloud, Microsoft Dynamics 365, NetSuite, Salesforce, Workday, Microsoft Project, and Smartsheet

**Early Career**

* Software Developer/Analyst roles at Price Waterhouse (PWC), Sammons Communications, Beryl Corporation, JC Penney, and McKesson Corporation.

**Strengths**

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| * Cross-functional Global IT team leadership
* Strategic Planning & Business Development
* Lean Process Improvement and Risk Mitigation
* Budgeting, Planning, Forecasting, Delegation
* Agile, Scrum, Kanban, Dev-OP, QA, Agile Coach
 | * Team Leadership & Collaboration
* Customer Relationship Management (CRM)
* Stakeholder Relationship Management
* Software Development Life Cycle (SDLC)
* Streamlining Processes / Delivering Timely Data
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