

# KIMBERLY WIETHOFF MBA, PMP

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Senior Digital IT Transformational leader with over 20 years of experience leading various technology projects including healthcare, insurance, and financial systems. Versatile and accomplished leading agile projects offering a proven track record of success in application development, technical project leadership, and solutions development meeting critical needs to improve organizational effectiveness, and reduce process waste. Strengths include:

- Cross-functional Global IT team leadership
- Strategic Planning & Business Development
- Lean Process Improvement and Risk Mitigation
- Budgeting, Planning, Forecasting
- Agile, Scrum, Kanban, Dev-OP, QA, Agile Coach
- Team Leadership & Collaboration
- Continuous Integration/Continuous Delivery
- Systems Implementation / Development
- Streamlining Processes / Delivering Timely Data
- Design First, Mobile First, Shift Left Mentality

## Framework for Success:

- **Quickly builds expert teams** with the ability to support company growth with minimal recruiting costs. Provides leadership in onshore and offshore management of software development teams.
- **Reduces process waste with development teams** creating job stream efficiencies and removing obstacles to complete projects ahead of calendar milestones.
- **Rolls out talent rotation systems** that bolster efficiency of support and development teams that help drive company performance to manage product roadmap and technical debt projects.
- **Wins buy-in from leadership** on critical testing and risk mitigation actions that help the company achieve desired outcomes from enterprise technology projects.
- **Focuses resources and prioritizes highest ROI executions and projects** to support the business mission and accelerate company growth.

## PCR STAFFING AT VONTIER

Apr 2022 to Current

### Manager of Corporate Applications, IT - Senior IT Manager - Raleigh, NC

- Managed the IT Application Portfolio for Finance and Human Resource Applications. Application portfolio included applications that are used worldwide in seven operating companies in over fifty countries.
- Digital Transformation project - contributed in the Human Resource Management transformation project to Workday Cloud SAAS application. Reviewed and assessed three potential implementation partners based on survey questions and financial information submissions.
- Worked with Vontier Launchpad team to setup Jira project using Mach49 playbook.
- Assisted in the transition to Securiti AI for all corporate websites.

## LARSEN AND TOUBRO INFOTECH

Nov 2019 to Mar 2022

### Senior Delivery Project Manager Mobile Testing at Dexcom- San Diego, CA

Jan 2021 to Mar 2022

- Led mobile application testing team to complete testing of new devices for Dexcom's glucose monitoring applications. The team consisted of 10 software Testers and 4 hardware testers. Coached team on agile principles. On boarded over half of the team. Performed agile ceremonies. Responsible for stakeholder communication and management (Jira, SharePoint, Confluence).

### Senior Delivery Project Manager Cloud Infrastructure at Citi- Irving, TX

Jul 2020 to Dec 2020

- Led cloud based digital transformation infrastructure and development teams to implement new features and maintain existing Infrastructure as Code (IAC), Web based Applications and Services (WAS), Chatbot, Containerization, database web updates, Kafka, Kubernetes and reporting to improve processes and procedures to run the business. Scrum teams included software developers, business analysts, and testers. Utilized Agile Project Management methodology in digital transformation. Performed stakeholder communication and management. ADO.net, SharePoint, Confluence.
- On boarded users to a newly developed application to sunset a decommissioned app which allows users to securely update database entries in the Citi financial system.

### Senior Delivery Project Manager Agile Software Development at Chevron –Houston, TX

Nov 2019 to Jul 2020

- Managed large agile global software development team (20 team members) for Chevron oil and gas digital transformation business responsible for creating statistical information which improves the efficiency of oil production in wells distributed globally. Led agile ceremonies and Coached team on agile methodology and agile processes.
- Created ADO Azure DevOps dashboards and used Power BI which highlighted progress of the development efforts to improve project transparency, efficiency, velocity, and reduce waste. Confluence and SharePoint collaboration.

**ECOM AT TRADESTAR – Houston, TX**

Jul 2019 to Nov 2019

**Senior Project Manager – Agile Software Development**

- Led agile software development team to develop mobile application for pumper order submission in 3-month calendar. Communicated project status to stakeholders. Coached team members on agile methodology and Jira tools.
- Analyzed contract calculations finance web-based module and asset inventory management module to improve the monthly revenue calculation process.
- Achieved project milestone deliverables with scrum-based project leadership providing improvements in velocity, efficiency, value, and quality to the midstream business. The team consisted of 7 developers and 3 business analysts.
- Proposed process efficiency improvements based on customer requirements and feedback from stakeholders.

**PLANTATION ON THE BAY – Houston, TX**

Jul 2017 to Jun 2019

**Head of Technology & Business Development**

- Gathered customer needs and worked with event specialists to implement proposals based on feedback.
- Managed resources for business and event projects which included weddings, receptions, rehearsal dinners, and performances.
- Improved efficiency of facility maintenance projects. Responsible for hiring, performance reviews, retention, and dismissal.

**HEALTH AXIS – Irving, TX**

Mar 2017 to Jun 2017

**IT Agile Software Development Manager – Senior Project Manager**

- Hired, on boarded, and trained two .Net developers within 2 months' time frame with zero recruiting costs and completed new hire training for agile software development.
- Encouraged Scrum team quality initiatives with Continuous Integration/Continuous Delivery, TDD, pair programming, continuous integration, automation, and collective ownership.
- Comprised epics, features and stories along with backlog grooming and prioritization needed for an enhancement to a website for Medical and Dental claims processing application.
- Coached, mentored, and trained self-organizing scrum team members on agile best practices to improve transparency, velocity, Jira tools, and efficiency. Team size 10

**HCL AMERICA – Frisco, TX**

Jun 2016 to Feb 2017

**Senior IT Technical Project Manager - SAFE**

- Facilitated agile scrum ceremonies for global scrum team including daily standup, planning, backlog grooming, estimation, demonstrations, retrospectives, inspect and adapt workshops, and PI planning. Participated by managing several scrum teams on a 15 team Agile Release Train. Used Service Now, Jira, SharePoint, Confluence, and ITIL.
- Worked with senior management to plan and lead iterations with the scrum teams.

**MULTIPLAN – Irving, TX**

Aug 2014 to Aug 2015

**Technology Director – Agile Software Development**

- Delivered Pre-prod virtual testing environment one month ahead of schedule with infrastructure team.
- Participated in leadership discussions, planning and strategy sessions to ensure that technology investments were highly optimized by removing redundant efforts, enforcing best practices, and promoting collaboration.
- Engaged with business leadership to deliver comprehensive understanding of the applications functional and non-functional requirements to conceive and execute a strategic long-term technical digital transformation plan for the product portfolio to improve process efficiencies and customer satisfaction.
- Collaborated and partnered with Product Owners and Scrum Masters to ensure teams had product and technical specifications, direction, and resources to deliver projects on an aggressive, but achievable timeline. Used Jira, SharePoint, and Confluence.
- Focused on CI/CD and continuous improvement of software applications, change management, versioning, and application development architecture to drive quality and speed of delivery within the development team.
- Led roadmap planning, release, and sprint planning while leveraging Agile SDLC development processes.
- Managed the increase in development team from 3 scrum teams to 6 scrum teams (total over 25 people) within 6 months' time frame. Responsible for performance reviews, hiring, retention, and dismissal of employees.

**Senior Project Manager – Agile Software Development**

- Improved processes and procedures for big data project, ITIL, and Service Now.
- Facilitated Agile Scrum ceremonies and the Scrum process while working with the Product Owner to develop artifacts such as product backlog, sprint backlog, sprint burn-down chart, and release burn-down chart using TFS which improved project performance, velocity, transparency, and execution.

**CORELOGIC – Westlake, TX**

Jun 2012 to Jun 2013

**Senior Project Manager – Agile Software Development**

- Led planning, coordination, scheduling, development, CI/CD and delivery of projects on-time and on-budget; tracked and communicated action items/project milestones while managing expectations for clients, team, and management.
- Maintained effective relationships with various business units and team members.
- Monitored projects to proactively identify risks and recommend appropriate solutions.

**LPS NATIONAL FLOOD – Arlington, TX**

Jun 2005 to Feb 2012

**Application Development Manager – Senior Software Developer .Net/Java**

- Managed maintenance and enhancements to several .Net web-based applications and web services.
- Led .Net application engineers, business systems analysts, and web developers, overseeing the quality of work product while ensuring the team met deadlines for building business critical applications and features.
- Set the direction for CI/CD application development and allocated resources to ensure on-time delivery of applications and projects while managing change control and versioning processes.

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**EDUCATION**

**Executive MBA, Business Management** – Texas A&M University, Commerce, Texas 2013

**BBA, Accounting** – Texas A&M University, College Station, Texas 1986

**BBA, Information Systems Business Analysis** – Texas A&M University, College Station, Texas 1986

**ADDITIONAL CERTIFICATIONS AND HONORS**

Beta Gamma Sigma Honors | Texas A&M University

Project Management Professional (PMP) | Project Management Institute (PMI)

Certified Scrum Master (CSM) | Scrum Alliance

Certified Agile Coach (CAC) | Chicago State University

Certified Scrum Fundamentals (CSF) | Scrum Alliance

Certified Scrum Product Owner (CSPO) | Scrum Alliance

ITIL v3 & v4 Foundation Certification | CSME

Certified SAFE 4 Agilist (CSA) | Scaled Agile Academy

Six Sigma Black Belt, Green Belt, and Yellow Belt Certifications | Six Sigma

Key Performance Indicators Training (MC-KPIT) | MSI Management and Strategy Institute

Risk Management Training (MC-RMT) | MSI Management and Strategy Institute

Empathy and the Emotional Intelligence Training (MC-EEIT) | MSI Management and Strategy Institute

Supervisory Skills Training (MC-SST) | MSI Management and Strategy Institute

Teamwork Training (MC-TT) | MSI Management and Strategy Institute

Corporate Decision-Making Training (MC-CDMT) | MSI Management and Strategy Institute

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**EARLY POSITIONS**

Price Waterhouse (PWC) Actron Division – Software Developer/Analyst

Sammons Communications – Software Developer/Analyst

Beryl Corporation – Software Developer/Analyst

JC Penney Corporation – Software Developer/Analyst

McKesson Corporation - Software Developer/Analyst

**SOFTWARE EXPERIENCE**

Microsoft .Net Framework, C#, Java, Microsoft Office Suite, Word, PowerPoint, Excel, Visio, UML (Unified Modeling Language), Jira, Rally, ADO.Net, SharePoint, Confluence, Microsoft Azure DevOps (ADO), TFS, Asana, Power BI, Service Now, AWS, Azure, Google Cloud, Microsoft Dynamics 365, Salesforce, Workday, Microsoft Project, Smartsheets